

FAQs

FAQ 1: I want to live a more independent, self-directed lifestyle, but am not sure exactly how to phrase questions about my personal situation. Can SIL help me with this?ANSWER: Sure, just call SIL at (216) 731-1529 and ask to speak to one of our Independent Living Specialists (ILSs). SIL's ILSs are courteous, trained professionals, who understand the needs, challenges, and goals of our consumer population. In a very short time, the ILS will be able to assess your personal situation and help you develop a plan for obtaining a more independent life.FAQ 2: I'm remodeling my place of business and would like to make it ADA/Access compliant. Can SIL do an assessment of my premises and make suggestions in this regard?ANSWER: Yes, SIL offers this service to business and individuals for a fee. If you need help in being ADA/Access compliant just call (216) 731-1529 and ask for Laura.FAQ 3: I'm in charge of my city's compliance with federal guidelines. Does SIL offer TTY training (training to communicate with the hearing impaired of our community) for our operators, police, and EMS personnel?ANSWER: Yes, SIL provides this service to cities, police departments, EMS personnel, and to other interested businesses, organizations, and individuals on a regular basis. For details about our TTY workshops, please call Laura at: (216) 731-1529 or e-mail her at: lgold@sil-oh.org.